

SHARED E-BIKE RIDE INSTRUCTIONS

DOWNLOAD DE APP

- Download the DeelfietsNederland app on your phone.
- Create an account.
- Go to your email and verify your account.

LOG IN & OPEN E-BIKE

- Log in on the Deelfiets app.
- Tap on the lock in the app and scan the unique QR code on the bike's handle-bars.
- Pull out the lock pin and place the pin in the holder on the rear mudguard.
- Unplug the charging cable from the front of the bike.
- You're good to go have fun!

DURING THE RIDE

- If you want to briefly lock the bike while you're renting it, press the LOCK button in the app
- When you want to set off again press the UNLOCK button in the app

RETURNING THE BIKE & PAYMENT

- When you want to return the bike, this can only be done at one of our HUBs.
- Go to the app and press the END RIDE button
- Lock the bike
- Connect the charging cable to the front of the bike.
- Pay straight away using your chosen payment method.
- Your rental has ended until the next trip!

NEED HELP?

Struggling to get the bike? Suffered a breakdown?

Call 00 31 -38 - 88 88 502 This service is available daily between 8:00 and 22:00



